

February 2010

NCAA Eligibility Center Information

Call Center Hours

The NCAA Eligibility Center's customer service hours are 8:30 a.m. to 6 p.m. Eastern time Monday through Friday. The Eligibility Center's call center staff remains eager to serve you! And do not forget...high school personnel can call the Eligibility Center's toll-free high school line at 877/622-2321.

Things to Know

- High school courses taken in the eighth grade may be used. A high school course (e.g., Algebra 1, Spanish 1) taken in the eighth grade may be used if the course is on the student's high school transcript with a grade and credit and if the course is on the high school's NCAA List of Approved Core Courses.
- Juniors and seniors should be registered with the Eligibility Center. Students may register at any time, but the Eligibility Center recommends that they register during their junior year. They can register at <http://www.eligibilitycenter.org/> and must have a unique e-mail address to register. The Eligibility Center will evaluate a student's academic credentials once the following information has been received and the student has had his or her status requested by an NCAA member institution:
 - Completed online registration;
 - Payment;
 - SAT or ACT test score on file from the respective testing agency; and
 - Transcript(s) from all schools or programs attended.